

Grievance Redressal Mechanism (Accessibility)

Grievance Redressal Mechanism – Accessibility Compliance (SEBI Circular dated July 31, 2025)

In compliance with the SEBI circular, Nexedge Investment Adviser Private Limited has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. Dedicated Channels

- **Email:** compliance@nexedge.capital
- **Helpline:** 011- 69201130 (operational Mon–Fri, 9:30 AM – 6:00 PM)
- **Web Form:** Available on <https://forms.cloud.microsoft/r/51z852uXgN>

2. Process

- All accessibility-related grievances will be acknowledged within **2 working days**.
- Resolution/response will be provided within **15 working days**.
- Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. Escalation Matrix

- Level 1: Nodal Officer (Mr. Ashish Kumar, Email: ashish.kumar@nexedge.capital, Contact: +91 - 9599011846)
- Level 2: Principal Officer (Mr. Karan Prakash Nanda, Email: Karan.nanda@nexedge.capital, Contact: +91 - 9811632456)